

Inner City Employment Service

Newsletter

November 2011



The Inner City Employment Service has been working steadily away in the Inner City for the past 16 years.

Based in four locally managed independent community organisations ICES makes the most of its community ethos and its ability to link with employers locally. Each Centre operates in a client focused way ensuring that the service offered is reflective of the area in which they are based. It is in this way that the service reflects the needs and demands of job seekers and employers alike.

The total savings achieved on the Social Protection budget in a full year is over €5 million.

Working on it... ICES staff getting clients back to work

There is no denying that the challenges faced in the employment sector at the moment are enormous. With fewer job vacancies and less resources available it was always going to be difficult. However the staff of the Inner City Employment Service, better known as ICES, has never been easily put off and despite the difficulties encountered they have risen to the challenge.

In the first 10 months of this year ICES has placed some **374** clients into work and a further **684** into training. At a review meeting held yesterday the managers of the four centres agreed to publish these outcomes to local representatives to inform them of our progress and to demonstrate that strategically placed local services can deliver important and significant returns on investment. Published below are some statistics and figures that you might find helpful. If you would like a more detailed briefing on what has been achieved for a relatively small investment please do not hesitate to contact us on any of the numbers below.

The placements so far January – October 2011

Jobs Placed	Training Placements	Education Placements	Total of all Placements	New Clients registered
374	684	203	1305	2776

The Inner City Employment Service works with the Department of Social Protection and each week takes **96** direct client referrals. In addition clients self refer and FAS send the remainder. All clients are put on a progression pathway and offered guidance regarding state schemes and other opportunities that might assist them. Below we have produced some testimonials from clients and employers real cases studies, real people, real outcomes and real situations. We hope that they might give a better insight into our work with employers and the unemployed.

For more information
Contact Dublin Inner
City Offices on.....

Manor St. Dublin 7: Ger Moore 01 868 6333
Digital Hub Dublin 8: Catherine Byrne 01 511 1260
Pearse St. Dublin 2: Jim Hargis 01 677 1930
Amien St. Dublin 1: Henrietta Kerrigan 01 01-876 4670

ICES testimonial

"Coming from a service that provides for the housing and training needs of young homeless adults, a Local Employment Service is essential for the needs of our service users. St. Catherine's Foyer has found the ICES to be both flexible and needs based. Most importantly the ICES has proven to be successful in assisting many of our service users identify positive opportunities to meet their needs."

Housing Support Manager

CE Scheme testimonial

As a Community Employment Supervisor with St. John of God Community Services, we have found the services of ICES to be of great benefit. Along with the assistance with the recruitment process, the LES also provides support for clients in the completion of all relevant forms etc. – a great time saver. Regular contact from employment mediation team has proved of great value as it keeps me up to date with all necessary changes in the employment market and available training. An excellent community service

CE Supervisor

Employer Testimonial

Dublin Community Television availed of the services of the Local Employment Service within weeks of moving into the area and have always valued the support and expertise of ICES. We have had a number of placements and have hired two staff through the LES and the screening, candidate selection and support throughout the hire process has been excellent as has the caliber of the staff the LES has sourced for us. I cannot recommend highly enough for any company based in or thinking of basing themselves in the locality to engage with ICES, even at a very early stage of planning both employment and work experience.

Manager

Jobseeker Testimonials

Just to let you know that I have been offered a job in Eblana Photonics Ltd, starting next week! They told of me that working for free in Trinity College Dublin and the AutoCad course that I'm still doing clinched it for me! Thanks for all the help it was really practical with getting me onto courses etc and not at all like other places I've been to where they just tell you about up-skilling but not pushing you, so thanks a million.

Laser Engineer

I think that the services provided here in ICES are very useful for unemployed people. I have been a client of the service for over one year and I am happy to get a placement on community employment with the assistance of the LES.

I found my Mediator very helpful and I would recommend the Service to other people. It provides very positive, client oriented and friendly service.

Derek

I just want to thank you for everything you have done for me regarding all the training courses that you helped me with, I've finished the Manual Handling course but in order to get a job in a warehouse I would like to do a forklift license - reach, counterbalance or turret or something similar to this, if possible.

Thank you

Regards Gabryel

After completing a master's degree, I found myself in the position of unemployment. The prospect of staying on the dole did not appeal to me in any shape or form. My meeting with ICES opened up avenues to me, and has subsequently led me to employment as a result of a training grant that I received with the help of ICES.

Kind Regards,

Jennifer

I want to say thank you very much for the support and encouragement that you gave in the past few months. It looks like I have a place in Trinity for Nursing! Truly, thank you very much for all your help.

Andrew

"Thank you so much for helping me get a job – best wishes"

Rose
