

FREE TRAINING COURSE FOR JOBSEEKERS LOOKING TO WORK IN THE RETAIL SECTOR

JSSP – Retail Development Programme

Overview

This is a retail development programme that is specifically aimed at unemployed persons wishing to gain employment in the retail sector. The programme is delivered in a blended learning approach and encompasses, class-room based learning, online learning and practical work-place based learning.

Aims & Objectives

The key aim of the programme is to improve the capabilities of unemployed persons wishing to enter employment in the retail sector. Participants will build on existing skills and develop new retail capabilities in a highly interactive learning environment.

Course Content:

Customer Service, Selling Skills, Communications, Merchandising, Stock & Cost Control, Consumer Law, Conflict Resolution, Negotiation Skills, Time Management, CV Preparation and Interview Skills.

How To Apply:

To avail of this offer please contact Billy or Breeda on 01-6131348 or email breda.flood@icos.ie or billy.goodburn@icos.ie

Dates:

The course will take place 9th, 11th, 21st, 22nd, 23rd November 2016 in 5 classroom days

Location: Powerscourt Centre, 59 South William Street, Dublin 2

5.5 training courses self-directed online learning days to be completed on

10th November and between 14th and 20th November.

All participants must be on the live register and available to take part on all of the dates.

The ICOS Skillnet is funded by member companies and the Training Networks Programme, an initiative of Skillnets funded from the National Training Fund through the Department of Education & Skills.